

# INTRODUCING AVIVA DIGITAL GP

Clients can get around the clock access to GP consultations, including video, chat features, pharmacy services and repeat NHS prescriptions with free delivery, all at the touch of a button.

Powered by Now Healthcare Group, the largest digital and telehealth service provider in Europe, the Aviva Digital GP app effectively gives your clients a GP in their pocket.

## What does the app offer?

- Around the clock access to GP consultations. Some limits may apply to the number of consultations your clients can book
- Choice of GP – choose your GP by gender and language
- Repeat NHS prescriptions/medication with free delivery – request in-app at the same price you pay on NHS and get free delivery
- Medication reminder service – use reminders for your NHS medication and automatically notify a family member when you have taken your medicines
- In app chat to a GP or pharmacy
- Paediatric GP consultations – add your children under 16 to your account for GP consultations



# Aviva Digital GP benefits at a glance



## GP consultations

Get around the clock consultations with the ability to book same-day video consultations with NHS registered GPs.



## Personalised choice

Choose the gender of your GP. Choose from GPs proficient in 12 different languages, and book the same GP for your consultations to help build a long-term relationship.



## Repeat NHS prescriptions

Order repeat NHS prescriptions in the app, benefiting from the rates you pay on the NHS (including exemptions and pre-payment certificates) and with free delivery.



## Convenience

Access a comprehensive pharmacy network offering next-day medication delivery service, dosage reminders and a suite of home testing kits.



## Ease of access to records

View consultation and prescription history at the touch of a button.



## Additional reassurance

The app is powered by Now Healthcare Group, the only provider of their type to pass the Care Quality Commission (CQC) accreditation first time.

## What happens next?

From 1st October 2018, Aviva Digital GP will be available to new and renewing Healthier Solutions, Speedy Diagnostics and Solutions clients, as an added value benefit. (It will also be available to legacy consumer and SME PMI clients, aged 16 and over).

Tell your clients to look out for a communication inviting them to access the app. We'll send this to them around 30 days after they purchase or renew their PMI policy.

For Optimum clients, please contact your usual account manager to discuss Aviva Digital GP access.